

Right place right time – Community Assessment Lounge opens at QA

The NHS in Portsmouth is working with Southern Health to help coordinate the care for people admitted to the QAs Emergency Department.

The Community Assessment Lounge (CAxL) was opened this week (10 December) and is based at the Queen Alexandra Hospital in Cosham.

It's designed to provide clinical assessment for anyone admitted to the Emergency department at the Hospital and put in place the right support and measures to enable that patient to be discharged safely and in a timely way to the community.

The overall aim is to help prevent avoidable acute admissions and to minimise the need for them.

Which patients does it affect?

- Patients who are medically stable with a specific nursing or therapeutic need that can be met in the community, or need to access social care.
- Patients who have a GP registered in NHS Portsmouth City or Fareham and Gosport or South East Hampshire.

Who are they unable to help?

- People with significant unresolved medical or psychiatric needs.
- People whose cognitive or behavioural impairments make it unsafe for them to be managed in an open access unit.
- People with a diagnosed mental health problem that requires proactive intervention from a mental health team.
- People with an active infection control issue, for example Norovirus or Clostridium difficile.
- Patients under the age of 18 years
- People with known Substance/Alcohol misuse issues.

How do I get in touch?

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